

Implementing a scalable, multi-functional, homecare business solution for A1 Care.



AI Care has experienced a lot of growth in the last few years causing President, Percy Sydall and his management team to look for and adopt a technically sound and proven homecare business solution system with the flexibility and ease-of-use he needed for his growing business. Percy said the prescription for AI Care was a "fast and accurate scheduling system matching the patients' needs, with an excellent billing and payroll module.

Several other requirements needed to be met before a homecare system could be selected. These included enabling AI Care personnel to complete documentation on line; ability to improve communication between our patients and our staff; and an excellent timesheet and accounts receivable management. All this needed to be accessed at any time from any where.

AI Care began evaluating home care products in 2004. They made site visits and had demonstrations of the various products on the market. KanTime came to the top of their list. After a 2 month evaluation period KanTime was selected as the company of choice because of its comprehensive integrated solution, high level of proficiency, and dedicated team focused on providing excellence in Homecare Business Solutions.

AI Care President, Percy Sydall said "For us, choosing KanTime was an easy decision. "As head of my organization my main interest was in finding an easy-to-use solution which addressed all our needs. In KanTime we liked what we saw and it exceeded our expectations."

Profile

- Private Duty Home Care Provider

Software Used

- KanTime Home Care Business Solution

Locations

- San Jose
- San Francisco

Goals

- Improve and expedite billing, payroll, documentation and communications.
- Implement a web based integrated technology system that combines all services

Testimonial: At AI Care our mission is to provide excellence in patient care and services. In the last few years the number of clients we serve has been steadily increasing. Each client has a unique set of needs that require different resources at different times and locations. It became increasingly difficult and time consuming for us to manage the administration and record keeping with our current business processes and procedures. We knew if we were going to keep pace with our growing business we needed to find a more efficient approach. So when Percy Sydall, President of AI Care began looking for a homecare system solution he wanted a system with advanced technology that could meet his present and future business needs. He found what he wanted in KanTime Homecare Business Solutions.